VA Emergency Alerting and Accountability System (EAAS)

Informed, Safe, and Ready to Serve!

The EAAS is the primary method to send critical information in times of an emergency or safety event.

EAAS provides VA the ability to:

- Send mass alerts to employees, contractors and affiliates for events such as hurricanes, earthquakes, fires, and local emergencies.

- Reduce the risk of injury and loss of life by providing wider coverage and faster alerts.

- Capture the safety status of employees through the use of multiple devices (i.e. phones, cell phones, mobile app, SMS text and e-mail).

- Provide leadership full spectrum of employee accountability and safety reports.

Find Out More

If you have a specific question or need assistance, contact the VA Enterprise Service Desk at:

1-855-NSD-HELP/ 1-855-673-4357

 or

https://yourit.va.gov

For program related questions, please email the VA EASS Program Office at: **VAEAASProgramOffice@va.gov**

How to Access Self Service

 Go to **https://alerts7.athoc.com/SelfService/vaeaas**

1. Use the PIV credentials to login.
2. Select **My Profile** from the upper toolbar, then click Edit.
3. **Basic Information**: Update the **Organization Hierarchy** by clicking Select, choose the appropriate organization you are assigned to, then click Apply.
4. **Contact Information Updates**: Provide your contact information (i.e. phone and text numbers, emails, and the physical address) to ensure you receive critical safety messages while you are at work or away from your place of work.
5. Click Save.

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